

December 12, 2018

**EX PARTE**

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51;  
*Telecommunications Relay Services and Speech-to-Speech Services for Individuals with  
Hearing and Speech Disabilities*, CG Docket No. 03-123

Dear Ms. Dortch:

On December 10, 2018, on behalf of Sorenson Communications, LLC, I spoke by telephone with Michael Carowitz, Special Counsel to Chairman Pai; Karen Peltz Strauss, Deputy Chief, Consumer and Governmental Affairs Bureau; and Robert Aldrich, Legal Advisor, Consumer and Governmental Affairs Bureau. I noted that MITRE has removed one feature from the requirements in the RUE Profile—voice mail retrieval—but that the other problematic features remain unaddressed.<sup>1</sup> I also revisited points made most recently in the *ex parte* notice that all the VRS providers filed jointly regarding legal authority, expense, and timing.<sup>2</sup>

Please contact me if you have any questions.

Respectfully submitted,



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*Counsel for Sorenson Communications, LLC*

cc: Michael Carowitz  
Karen Peltz Strauss  
Robert Aldrich

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<sup>1</sup> See Letter from ASL Services Holdings, LLC et al. to Eliot Greenwald, Deputy Chief, Disability Rights Office, Consumer and Governmental Affairs Bureau, FCC, CC Dockets No. 10-51 & 03-123, Attachment (filed Oct. 17, 2018).

<sup>2</sup> See Letter from ASL Services Holdings, LLC et al., CC Dockets No. 10-51 & 03-123 (filed Nov. 21, 2018).